

## CHARACTERISTICS OF THE PART RESERVED FOR GUESTS ONLY

Adults over 18 only;

No smoking in the indoor or outdoor areas of the Villa;

The only access is up a flight of steps;

- No pets allowed

- Garden

- Outdoor parking

- No picnic area

- No swimming pool

- No electric vehicle  
charging columns

### **Breakfast room**

- Free WiFi

### **Bedrooms**

- Free WiFi

- Electric kettle

- Minibar

- TV

- Centralised floor heating  
and cooling system

### **Ensuite bathroom**

- Towels

- Shower

- Bidet

- Hairdryer

### **Safety and security**

- Closed-circuit cameras  
in the common areas

- Smoke alarm

### **Languages spoken**

- Italian

- English

## RULES

These rules are designed to ensure everyone has a smooth, pleasant stay.

**Guests are assumed to have read and accepted these rules before booking.**

### **1. CHECK-IN AND CHECK-OUT TIMES**

Guests may check in between 3.00 p.m. and 6.00 p.m., and must check out by 10.00 a.m. on the morning following the last night booked. The Villa does not have a 24h reception service, so all guests must inform us of their expected arrival time. Failure to do so may cause inconvenience, for which no complaints or requests for refunds will be accepted.

### **2. GUEST REGISTRATION**

On arrival, guests must present valid ID (ID card or passport) for mandatory online registration with the Province and with the Local Police. Our guests' data are processed in compliance with the current privacy regulations (GDPR).

### **3. PAYMENT AND BOOKING**

Bookings must be made by e-mail.

Please remember there is an extra daily charge per person for the local tourist tax.

### **4. BREAKFAST TIMES**

Breakfast is served from 8.00 a.m. to 10.00 a.m.

Please inform us of any dietary intolerances or allergies when you book, so we can prepare a suitable breakfast for you.

# VILLA DAFNE

## **5. NIGHT CLOSURE**

The Villa closes no later than 12.00 midnight, and silence must be observed from 10.00 p.m.

## **6. NO SMOKING**

Smoking is forbidden in the bedrooms and throughout the building (including the corridors, sitting room and bathrooms). It is forbidden even with the windows open and in the garden.

## **7. NO PETS**

Pets are not allowed.

## **8. NO EXTRA GUESTS**

Guests may not receive visitors and other guests not registered at the B&B.

## **9. COMMON AREAS**

The common areas are equipped with closed-circuit security cameras, compliant with privacy regulations.

## **10. KEYS**

A charge of €30 will be made for each key lost. Keys must be returned to the management upon check-out.

## **11. CLEANING AND BEDLINEN**

Cleaning is carried out in the morning. Bedlinen will be changed on the third day of guests' stay.

## **12. UNATTENDED OBJECTS**

Guests must take care of their own valuables and objects left in the rooms. The B&B is not responsible for any personal effects and valuables left unattended, even in guests' own rooms.

## **13. TOILETS**

Please use the toilets respectfully, placing any waste other than toilet paper in the bins provided.

## **14. DAMAGE**

We ask guests to treat the facilities made available to them with respect. Improper use of the amenities and any damage caused to people or objects must be paid for.

**Thank you for choosing Villa Dafne. We hope you have a smooth, pleasant stay with us. If you have any questions and/or require any further information, we will be happy to respond at any time.**